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Superior Court of California County of Los Angeles

03/13/2024

David W. Slayton, Executive Officer / Clerk of Court

A. Morales Deputy

The Court has (1) reviewed and considered the terms and conditions of the proposed class action Settlement between Plaintiffs Stevie Hemphill and Linda Gomez and Defendants Telecom Evolutions, LLC, and Quality Speaks LLC, as set forth in the Parties' Settlement Agreement; (2) reviewed and considered Class Counsel's motion for final approval of the Settlement, final certification of the Settlement Class, and final appointment of the Class Representatives and Class Counsel; (3) reviewed and considered the petition of Class Counsel for an award of attorneys' fees and costs and an award of Class Representative Service Awards; (4) taken into account the presentations and other proceedings at the Preliminary Approval hearing and the Final Approval Hearing; and (5) considered the Settlement in the context of all prior proceedings had in the Action.

The Court enters the following FINDINGS:

- A. The Court adopts all defined terms set forth in the Settlement Agreement for purposes of this Final Approval Order and Judgment. Additionally, the Court supplements the foregoing defined terms with all additional defined terms set forth herein.
- B. The Settlement is the product of good faith, arm's-length negotiations between the Class Representatives and Class Counsel, on the one hand, and Defendants and Defendants' Counsel, on the other hand, assisted by an experienced, professional impartial mediator, the Honorable Johnathan Cannon (Ret.) of JAMS.
- C. The Settlement Agreement is fair, adequate, and reasonable in all respects and is hereby approved.
- D. The Parties and the Settlement Administrator have adequately performed all obligations under the Agreement due as of the date of this Final Approval Order and Judgment.
- E. The Court's conditional certification for settlement purposes in the Preliminary Approval Order of the Settlement Class was, and is, appropriate. Class Representatives Stevie Hemphill and Linda Gomez and Class Counsel have fairly and adequately represented the Settlement Class for purposes of entering into and implementing the Settlement.
- F. Notice was provided to the Class Members in compliance with Section V of the Settlement Agreement, due process, and California Rules of Court 3.766 and 3.769. The notice:

(i) constituted the best notice practicable under the circumstances, (ii) was reasonable and constituted due, adequate, and sufficient notice to all persons entitled to be provided with notice, (iii) fully and accurately informed Class Members about the lawsuit and Settlement, (iv) provided sufficient information so that Class Members were able to decide whether to accept the benefits offered, opt out and pursue their own remedies, or object to the proposed Settlement, (v) provided procedures for Class Members to file written objections to, or opt out of, the proposed Settlement and to appear at the Final Approval Hearing, and (vi) provided the time, date, and place of the Final Approval Hearing. The claims administration process was and is reasonable, and all claims administration obligations due as of the date of this Final Approval Order and Judgment have been properly and reasonably carried out by the Settlement Administrator.

- G. The Court has subject matter jurisdiction over the Action, all acts within the Action, and all Parties to the Action, including all members of the Settlement Class.
- H. In advance of the Final Approval Hearing, the Parties submitted to the Court: (i) a declaration of the Settlement Administrator stating, among other things, that no Class Members have timely elected to opt out of the Settlement and the Settlement Class, and that no Class Members have objected; (ii) a supplemental declaration of the Settlement Administrator providing information regarding the claims process and the amount of the claims, (iii) the provisions of the Settlement Agreement, and (iv) this Final Approval Order and Judgment. All Class Members (in accordance with the Court's permanent certification set forth below) shall permanently be subject to all provisions of the Settlement, the Settlement Agreement, and this Final Approval Order and Judgment, which the Clerk of the Court shall enter.
- I. The Court determines, based upon the supplemental declaration of the Settlement Administrator (filed on March 27, 2023), that the total amount payable to all Settlement Class Members if all Settlement Class Members are paid the amount to which they are entitled pursuant to the Settlement is \$75,176. This amount consists of \$5,485 in claims regarding the TrueStream 768 kb package with respect to 1,097 total months of service; \$9,072 in claims regarding the TrueStream 1.5 mb package with respect to 1,134 total months of service; \$28,652 in claims

regarding the TrueStream 3.0 mb package with respect to 2,204 total months of service; and \$31,967 in claims regarding the TrueStream 6.0 mb package with respect to 2,459 total months of service.

- J. The Service Awards to Stevie Hemphill and Linda Gomez in the amounts set forth below are fair and reasonable.
- K. An award of attorneys' fees and costs to Class Counsel in the amount set forth below is fair and reasonable in light of the nature of the case, Class Counsel's experience and efforts in prosecuting this Action, and the benefits they obtained for the Class Members.

On the basis of the foregoing findings and conclusions, as well as the submissions and proceedings referred to above, NOW, THEREFORE, THE COURT ORDERS, ADJUDGES, AND DECREES:

Certification of Class and Approval of Settlement

- 1. The Court approves the Settlement and the Settlement Agreement as fair, adequate, and reasonable and in the best interests of the Settlement Class, and the Court holds that the requirements of due process, the California Rules of Court, and the California Code of Civil Procedure have been satisfied.
- 2. Having found that, for Settlement purposes only, the requirements of California Code of Civil Procedure section 382 and California Civil Code section 1781 are satisfied, the Court permanently certifies the Settlement Class pursuant to section 382 and section 1781, on behalf of all persons in the U.S. who meet all of the following criteria:
 - Who subscribed to "DSL Extreme" TrueStream Service offered by Telecom Evolutions, Quality Speaks, or IKANO Communications in any of the following packages (only): 768 kbps, 1.5 mb, 3.0 mb, and 6.0 mb;
 - Who, at the time of service, were eligible for an "ADSL1" package in that they: 1) lived in an area serviced by the "ADSL1" and 2) maintained a standard copper-based phone line with AT&T concurrent with each month their TrueStream service was purchased through Defendants;
 - Who, at the time of service, resided within and had a phone line with one of the following area codes: 213; 310; 323; 408; 415; 424; 442; 510; 562; 619; 626; 628; 650; 657; 661; 669; 707; 714; 747; 805; 818; 831; 858; 909; 925; 949; or 951;
 - Whose subscription began no earlier than March 1, 2015, and no later than July 14, 2017; and
 - Who do not opt out.

No Class Members elected to opt out from the Settlement and the Settlement Class.

The Court readopts and incorporates herein by reference the preliminary conclusions that the Court set forth in the Preliminary Approval Order with respect to whether the Settlement Class satisfies the requirements of California Code of Civil Procedure section 382 and California Civil Code section 1781.

- 3. All terms of resolution as set forth in the Settlement Agreement are hereby adopted, and all executory terms thereof are hereby ordered performed by the Parties.
- 4. For purposes of Settlement only, the Court certifies the Class Representatives as representatives of the Settlement Class, and the Court appoints Class Counsel as counsel for the Settlement Class. The Court concludes that the Class Representatives and Class Counsel have fairly and adequately represented the Settlement Class with respect to the Settlement and the Settlement Agreement.
- 5. If this Final Approval Order and Judgment is reversed on appeal and the Settlement Class is decertified, the foregoing certification of the Settlement Class and the Settlement Agreement shall be null and void, and the Parties shall revert to the position they were in prior to seeking approval for the Agreement, without prejudice to any legal argument that any of the Parties to the Settlement Agreement might have asserted but for the Settlement Agreement.

Release and Injunctions against Released Claims

- 6. In accordance with the Settlement Agreement, 270 calendar days after the Effective Date, and except as to such rights or claims as may be created by the Settlement Agreement, Plaintiffs and each member of the Settlement Class who has not validly excluded himself or herself from the Settlement shall be deemed to fully release and forever discharge the Released Parties from any and all of the Released Claims. This Final Approval Order applies to all claims or causes of action settled and released by the Settlement Agreement and binds all Class Members.
- 7. The Court permanently enjoins, effective 270 calendar days after the Effective Date, the Class Members from filing, commencing, prosecuting, intervening in, participating in as class members or otherwise, or receiving any benefits or other relief from, any other litigation in

any state, territorial, or federal court, or any arbitration or administrative, regulatory, or other proceeding in any jurisdiction, that asserts claims based on, or in any way related to, the Released Claims. In addition, the Court permanently enjoins, effective 270 calendar days after the Effective Date, the Class Members from asserting as a defense, including as a set-off or for any other purposes, any argument that if raised as an independent claim would be a Released Claim.

Attorneys' Fees and Costs and Class Representative Service Awards

- 8. The attorneys at Reese LLP and Halunen Law who prosecuted this case are skilled and experienced class action consumer protection lawyers. The Court grants Plaintiffs' and Class Counsel's request for an award of attorneys' fees and costs in the amount of \$300,000, to be distributed in the amount of \$200,000 to Reese LLP and in the amount of \$100,000 to Halunen Law. The attorneys' fees and costs award is justified by Class Counsel's work conducting the litigation, negotiating the Settlement, the ultimate recovery, and the risk that Class Counsel undertook in bringing the claims.
- 9. The Court finds reasonable the Service Awards for the Class Representatives in the amount of \$1,500 each for named Plaintiffs Stevie Hemphill and Linda Gomez (for a total of \$3,000), in recognition of the services they rendered on behalf of the Settlement Class, as well as the risks and adverse consequences they potentially faced as a result. The Court awards the Service Awards to the Class Representatives.
- 10. Defendants shall pay the attorneys' fees, costs, and Class Representative Service Awards in accordance with the terms of the Settlement Agreement.

<u>Judgment</u>

11. The Court hereby enters Judgment in accordance with the Settlement Agreement and orders and directs the Parties and the Settlement Administrator to comply with and carry out the Agreement's terms and provisions.

California Code of Civil Procedure Section 384

12. Pursuant to California Code of Civil Procedure section 384(b), the Court determines that the total amount payable to all Settlement Class Members if all Settlement Class